



solid surface worktops
care & maintenance

tuscan

Tuscan solid surface worktops combine high performance and good looks. They are made from an homogeneous and solid mineral-filled acrylic polymer material that is one of the most durable and hygienic surfaces around. The surface is non-porous and offers excellent anti-bacterial protection, while also being very easy to maintain.

Please take time to read the following guidelines on how to care for your Tuscan solid surface worktop and maintain its original condition.

Care & Maintenance Kit

It is essential that you have a Tuscan Care & Maintenance Kit to keep your worksurface in first class condition. It contains everything you need and can be purchased from your worktop supplier.

Simple routine maintenance is all that is required to keep your Tuscan worksurface looking as good as new. Here are some tips:

Cleaning

For everyday cleaning, use soapy water and a damp cloth to wipe over the worksurface. Then buff with a good quality cloth to bring up the shine on the surface. Food and liquid spills should always be wiped up immediately.

Periodically, we recommend cleaning with an approved solid surface cleaner which can be obtained from your worktop supplier. Regular use of a solid surface cleaner builds a harmless but protective film on the worksurface. This helps to protect the surface from stains and maintains its lustrous appearance. If you have chosen a dark coloured worksurface, then they require more regular application than light colours.

We also recommend the application of Worktop Guard by Nanoinduro, a specially formulated surface protector system for solid surface and granite worksurfaces. Worktop Guard is a two step process that will leave your worksurface looking stunning. Step One gives your worksurface a thorough clean, followed by Step Two which is the application of a surface protection layer. Worktop Guard is resistant to water, dirt, oil, chemical products

and ultra-violet light. It is ecologically neutral and suitable for food preparation areas. Worktop Guard can be purchased from your worktop supplier.

Use & Care

Some household chemicals are surprisingly strong such as acetone or bleach. Please do not expose your Tuscan worksurface for prolonged periods to products of this type. If they do come into contact with your worksurface, wipe them off immediately followed by a thorough rinse with clean soapy water. Finish off by buffing with a micro-fibre cloth.

Do not allow your Tuscan worksurface to come into any contact with oven cleaners, paint remover, paint brush cleaners, drain cleaners or any similar products.

Do not chop directly onto the worksurface. Please use a separate chopping board for this purpose, just as you should with any worksurface to prevent scratching.

While offering heat resistant properties, we recommend you protect your Tuscan worksurface with protective pads, stainless steel trivets or hob bars. Never place hot ovenware, pots or pans directly onto the surface.

Removing cuts & scratches

Solid surfacing offers the advantage of being repairable as the colour and pattern runs through the thickness of the material.

Our Tuscan Care & Maintenance Kit contains everything you need to remove minor scuffs and scratches. It contains full instructions

along with fine grade sandpapers, polishing compounds, scouring pads and Eagle Spray solid surface cleaner. If you have any doubts or prefer not to do this work yourself, contact your installer who can recommend an approved professional to do this work for you.

Removing a stain

Food and liquid spills should always be wiped up immediately. However if a stain occurs on your worksurface, then we recommend you try each of the following steps in turn to remove it:

1. Apply a solution made up of one part domestic bleach to nine parts water. Leave for a few minutes and then rinse thoroughly off.
2. Apply a non-abrasive cleaner with a non-abrasive scouring pad using a circular rubbing action.
3. Apply an abrasive cleaner with a nylon abrasive pad using a circular rubbing motion.

If you are unsuccessful in removing the stain or scratch, or have damaged your worksurface in attempting to do so, then don't despair. One of the key benefits of solid surface is that it is repairable and the surface can be brought back to as good as new by a professional.

We recommend that you contact your installer who can carry out this work for you.

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